

# Policies and Conditions for Northern Escape Heli Skiing

## The Organizer

True North Heli-Skiing Ltd. (hereinafter called TNHS) is the licensed operator for all packages and activities offered by Northern Escape Heli-Skiing (NEHS), which is the Organizer of all packages described on this website. Any travel agency representing NEHS is only a mediator.

## Registration, Deposit and Payment

Due to the nature of this vacation, commitments must be made well in advance of your package commencement with us. Therefore, NEHS requires a non-refundable deposit of \$1,500.00 per 3 or 4 day package, \$2,000.00 per 7 or 5 day package, and \$2,500 for all Private Packages which must be received by NEHS or your Travel

Agency within 10 days of confirmation of your reservation. All payments are payable to Northern Escape Heli Skiing or to your Travel Agency.

Payment of the balance of your reserved package is due 12 weeks prior to the commencement of your package. Reservations may be cancelled without notice to the guest if full payment has not been received by NEHS on the due date. For bookings made less than 12 weeks prior to the package commencement, the full package price is due at time of booking.

Non-refundable deposits may be made by Cash, Cheque, Bank Draft, Bank Wire, Credit Card. Final Payments may also be made by Cash, Cheque, Bank Draft, Bank Wire or Credit Card. Northern Escape Heli Skiing utilizes a payment App, Flywire, for all payments. Credit Card payments made directly to Northern Escape Heli Skiing, outside the Flywire app, are subject to a 3% service charge.

Northern Escape Heli-Skiing reserves the right to amend prices and/or policies without notice.

## Covid-19 Booking Policies and Conditions Update – April 2<sup>nd</sup>, 2020

Valid for Bookings Received after April 1<sup>st</sup>, 2020

### Deposits and Payments

- All Deposits and Payments are 100% refundable through till Sept 30<sup>th</sup>, 2020.
- As of Oct 1<sup>st</sup>, 2020, all Deposits and Payments received are non-refundable.
- Final Payment is due 12 weeks prior to arrival. Final Payments are non-refundable

### Cancellation Due to Covid-19 Pandemic

- If due to the current Covid-19 Pandemic travel is prohibited from your home or to Canada, affected guests will receive a credit for the full amount paid toward a future trip with us. This Credit is valid for 3 seasons, is non-transferable and may not be redeemed for cash value.

### Cancellation Within 12 weeks Not Due to Covid-19 Pandemic

- Our Standard Cancellation Policy below applies to all cancellations within 12 weeks of arrival and not do to the Covid-19 Pandemic.

## Cancellations

If it becomes necessary for you to cancel your reservation, we require written notification by registered mail. All deposits for cancellations made more than 12 weeks prior to the package commencement date are NON-REFUNDABLE and will be retained by NEHS.

For cancellations made less than 12 weeks prior to the package commencement date, the total package price is due in full and is NON-REFUNDABLE. If the cancelled reservation can be re-sold to another guest that assumes the contractual obligations, and only if the cancelled space is still available, a change of reservation fee of \$250 will apply.

## Refunds

All packages are sold in units beginning and ending on a specific date. No refund is given, in whole or in part, for un-used days due to late arrival or early departure. In addition, no refund is given for any unused portion of your package due to poor physical fitness, skiing/boarding ability, illness or injury. There is no refund if you choose not to participate in any activity or to return to the lodge early. Your vertical each day, whether by Heli or by Snowcat back-up, is cumulative and will be posted for you to keep track of.

## Extra Vertical or Vertical Refund

(Classic and Elite Packages)

Extra vertical is available at \$152.00 per 1,000 m (\$46.00 per 1,000 feet). If, due to poor weather or mechanical breakdown only, you are unable to ski/board the vertical guaranteed in your package (see table below), Northern Escape Heli Skiing will refund \$152.00 per 1,000 m (\$46.00 per 1,000 feet) for the unskied/boarded portion of your package.

(Private Packages)

Private packages include Unlimited Vertical and guaranteed Snowcat Back-up. The packages also have a minimum guaranteed flight time of 1 hour per day averaged over the package duration. If due to poor weather or mechanical breakdown only, you are unable to fly the min guaranteed flight time included in the Private Package, Northern Escape Heli-Skiing will refund \$215 per 0.1 hour for the unused portion of your package.

## Vertical Refund Policy for Unlimited Vertical Option

(Classic and Elite Packages)

If, for any reason, you are unable to ski/board the guaranteed vertical in your Unlimited Vertical Option (see table below), you will be refunded at \$152 per 1,000m (\$46 per 1,000 feet) for the unskied/boarded portion of the Unlimited Vertical Option.

## Package Minimum Guarantees

	3 DAY	4 DAY	5 DAY	7 DAY
CLASSIC PACKAGE	Included: 13,000m (43,000 ft)  Guarantee:10,300 m (34,000 ft)	Included: 17,425m (57,500 ft)  Guarantee:14,000 m (46,000ft)	Included: 21,800m (72,000 ft)  Guarantee: 17,000 m (56,000 ft)	Included: 30,300m (100,000ft)  Guarantee: 24,350 m (80,000 ft)
ELITE PACKAGE	Included: 13,000m (43,000 ft)  Guarantee:10,300 m (34,000 ft)	Included: 17,425m (57,500 ft)  Guarantee:14,000 m (46,000ft)	Included: 21,800m (72,000 ft)  Guarantee: 17,000 m (56,000 ft)	Included: 30,300m (100,000ft)  Guarantee: 24,350 m (80,000 ft)
UNLIMITED VERTICAL OPTION	Included: Unlimited  Guarantee: 15,850 m	Included: Unlimited  Guarantee: 21,000 m	Included: Unlimited  Guarantee: 26,200 m	Included: Unlimited  Guarantee: 36,500 m

	(52,000 ft)	(69,000 ft)	(86,000 ft)	(120,000 ft)
PRIVATE PACKAGE	3 hrs	4 hrs	5 hrs	7 hrs

## Evacuation Insurance

Evacuation Insurance may be purchased with Northern Escape Heli Skiing upon your arrival for \$15/day. This will cover the cost of helicopter evacuation from the field in case of injury while heli skiing.

## Medical/Interruption/Trip Cancellation Insurance

We highly recommend you carry Medical insurance that provides coverage for heli skiing in Canada. Trip cancellation insurance and Interruption insurance are also highly recommended.

Lifestyle Financial Services offers comprehensive coverage for these insurances. [Click here for a quote.](#)