

Policies and Conditions for
Northern Escape Heli Skiing
The Organizer

True North Heli-Skiing Ltd. (hereinafter called TNHS) is the licensed operator for all packages and activities offered by Northern Escape Heli-Skiing (NEHS), which is the Organizer of all packages described on this website. Any travel agency representing NEHS is only a mediator.

Registration, Deposit and Payment

Due to the nature of this vacation, commitments must be made well in advance of your package commencement with us. Therefore, NEHS requires a non-refundable deposit of \$1,500.00 per 3 or 4 day package, \$2,000.00 per 7 or 5 day package, and \$2,500 for all Private Packages which must be received by NEHS or your Travel Agency within 10 days of confirmation of your reservation. All payments are payable to Northern Escape Heli Skiing or to your Travel Agency.

Payment of the balance of your reserved package is due 12 weeks prior to the commencement of your package. Reservations may be cancelled without notice to the guest if full payment has not been received by NEHS on the due date. For bookings made less than 12 weeks prior to the package commencement, the full package price is due at time of booking.

Non-refundable deposits may be made by Cash, Cheque, Bank Draft, Bank Wire, Credit Card. Final Payments may also be made by Cash, Cheque, Bank Draft, Bank Wire or Credit Card. Northern Escape Heli Skiing utilizes a payment App, Flywire, for all payments. Credit Card payments made directly to Northern Escape Heli Skiing, outside the Flywire app, are subject to a 3% service charge.

Northern Escape Heli-Skiing reserves the right to amend prices and/or policies without notice.

Waiver of Liability and Assumption of Risks Agreement

Prior to confirming your reservation we will require you to agree to the terms of the Release of Liability, Waiver of Liability and Assumption of Risks Agreement, and you will be required to complete the agreement in person when you arrive at our Lodge.

Cancellations

If it becomes necessary for you to cancel your reservation, we require written notification by registered mail. All deposits for cancellations made more than 12 weeks prior to the package commencement date are NON-REFUNDABLE and will be retained by NEHS.

For cancellations made less than 12 weeks prior to the package commencement date, the total package price is due in full and is NON-REFUNDABLE. If the cancelled reservation can be re-sold to another guest that assumes the contractual obligations, and only if the cancelled space is still available, a change of reservation fee of \$250 will apply.

Refunds

All packages are sold in units beginning and ending on a specific date. No refund is given, in whole or in part, for unused days due to late arrival or early departure. In addition, no refund is given for any unused portion of your package due to poor physical fitness, skiing/boarding ability, illness or injury. There is no refund if you choose not to participate in any activity or to return to the lodge early. Your vertical each day, whether by Heli or by Snowcat back-up, is cumulative and will be posted for you to keep track of.

**Extra Vertical or Vertical Refund
(Classic and Elite Packages)**

Extra vertical is available at \$152.00 per 1,000 m (\$46.00 per 1,000 feet). If, due to poor weather or mechanical breakdown only, you are unable to ski/board the vertical guaranteed in your package (see table below), Northern

Escape Heli Skiing will refund \$152.00 per 1,000 m (\$46.00 per 1,000 feet) for the unskied/boarded portion of your package.

** NEH records a minimum run vertical of 1,500 vertical feet (450m)

(Private Packages)

Private packages include Unlimited Vertical and guaranteed Snowcat Back-up. The packages also have a minimum guaranteed flight time of 1 hour per day averaged over the package duration. If due to poor weather or mechanical breakdown only, you are unable to fly the min guaranteed flight time included in the Private Package, Northern Escape Heli-Skiing will refund \$215 per 0.1 hour for the unused portion of your package.

Vertical Refund Policy for Unlimited Vertical Option

(Classic and Elite Packages)

If, due to poor weather or mechanical breakdown only, you are unable to ski/board the guaranteed vertical in your Unlimited Vertical Option (see table below), you will be refunded at \$152 per 1,000m (\$46 per 1,000 feet) for the unskied/boarded portion of the Unlimited Vertical Option.

Package Minimum Guarantees

	3 DAY	4 DAY	5 DAY	7 DAY
CLASSIC PACKAGE	Included: 13,000m (43,000 ft) Guarantee: 10,300 m (34,000 ft)	Included: 17,425m (57,500 ft) Guarantee: 14,000 m (46,000ft)	Included: 21,800m (72,000 ft) Guarantee: 17,000 m (56,000 ft)	Included: 30,300m (100,000ft) Guarantee: 24,350 m (80,000 ft)
ELITE PACKAGE	Included: 13,000m (43,000 ft) Guarantee: 10,300 m (34,000 ft)	Included: 17,425m (57,500 ft) Guarantee: 14,000 m (46,000ft)	Included: 21,800m (72,000 ft) Guarantee: 17,000 m (56,000 ft)	Included: 30,300m (100,000ft) Guarantee: 24,350 m (80,000 ft)
UNLIMITED VERTICAL OPTION	Included: Unlimited Guarantee: 15,850 m (52,000 ft)	Included: Unlimited Guarantee: 21,000 m (69,000 ft)	Included: Unlimited Guarantee: 26,200 m (86,000 ft)	Included: Unlimited Guarantee: 36,500 m (120,000 ft)
PRIVATE PACKAGE	Included: Unlimited Guarantee: 3 hours	Included: Unlimited Guarantee: 4 hours	Included: Unlimited Guarantee: 5 hours	Included: Unlimited Guarantee: 7 hours

Evacuation Insurance

Evacuation Insurance may be purchased with Northern Escape Heli Skiing upon your arrival for \$20/day. This will cover the cost of helicopter evacuation from the field in case of injury while heli skiing.

Medical/Interruption/Trip Cancellation Insurance

We highly recommend you carry Medical insurance that provides coverage for heli skiing in Canada. Trip cancellation insurance and Interruption insurance are also highly recommended.

Fuel Surcharge

Our Prices are set up to 24 months in advance and are based on our estimates of the rate of inflation. If inflation of fuel prices exceeds our estimation at the time your final payment comes due, Northern Escape Heli Skiing reserves the right is implement a Fuel Surcharge in order to offset the price difference.