

Foreign Currencies

Payments made in currencies other than Canadian Dollars will be credited at the exchange rate received upon deposit into our account.

Travel Arrangements

Direct flights from Vancouver to Terrace, BC can be arranged with Air Canada or Hawk Air. Please arrange to arrive on the evening of the first day of your package. Return flights to Vancouver should be arranged to depart after 18:00 hrs on the last day of your package. Please provide us with your flight details and we will arrange transport to and from the airport.

Air Canada www.aircanada.com Phone # 1 888 247-2262

Hawk Air www.hawkair.ca Phone # 1 800 487-1216

Vancouver Accommodation

We recommend that our guests stay at either the Fairmont Vancouver Airport Hotel or the Fairmont Waterfront Hotel while in Vancouver. We would be happy to assist you in making these arrangements. Please enquire when making your reservation.

Fairmont Vancouver Airport Hotel: www.fairmont.com/vancouverairport

Fairmont Waterfront Hotel: www.fairmont.com/waterfront

Operations and Safety

Northern Escape Heli-Skiing has a comprehensive snow, weather and avalanche management system. Our guides are continually monitoring and collecting snow and weather information in an effort to assess hazards and choose suitable skiing/boarding terrain for each group. The guides meet twice daily to evaluate this information, plan the day and share the information obtained during the skiing/boarding day.

Each helicopter is equipped with first aid, oxygen, avalanche, rescue and survival equipment, as well as GPS, a satellite phone, and a VHF radio to maintain contact with the lodge and the guides.

Our guests are equipped with an avalanche transceiver and Snowpulse airbag backpack and provided instruction in their use prior to skiing/boarding. In addition to the equipment carried in our guides' packs, each group will carry additional safety equipment and a VHF radio capable of communicating with the guides and pilots. In the case of a medical emergency, both Terrace and Kitimat have fully equipped hospitals located within close ranges of our lodges.

Northern Escape Heli-Skiing is a member of the British Columbia Helicopter and Snowcat Skiing Operators Association HeliCat Canada. This association sets strict standards for operating a helicopter and/or Snowcat skiing area. Only by skiing/boarding with a member of HeliCat Canada can you be assured of certified ski guides who follow a strict set of operating procedures. In addition, we participate in the Canadian Avalanche Association Professional Members Industry Information Exchange (InfoEx) between backcountry skiing operators and, together with other leading Heli-Skiing operators, we sponsor avalanche research projects with the University of Calgary.

Mountain Weather

Our Heli-Skiing program is greatly dependant upon weather, snow and avalanche conditions, factors of which we have no control over and are difficult to predict. Therefore, Heli-Skiing is not always perfect and you should be prepared to ski in all conditions. In addition, the more fit you are the more you will enjoy your Heli-Skiing package with us.

Insurance Information

Trip Cancellation Insurance

Trip cancellation insurance is highly recommended. NEH has made arrangements with Lifestyle Financial Services to offer our guests a comprehensive cancellation insurance package. Please contact them directly at (250) 542-8577 or via e-mail at info@lsfs.ca. In addition, please consult our reservation policies and conditions in this booklet for information on our cancellation policy.

Interruption/Medical/Evacuation Insurance

We recommend you carry Interruption insurance as well as Medical/Evacuation insurance. Lifestyle Financial Services offers comprehensive coverage for these insurances and they may be purchased directly through Northern Escape Heli-Skiing at the time of booking. Information will be provided with your confirmation package.

Evacuation Insurance

Evacuation insurance is available from Northern Escape Heli-Skiing to cover evacuation of an injured guest from the mountain to the hospital in Terrace, BC or to the nearest appropriate transfer point for the BC Ambulance Service. This is included with the Private Package.

Registration Policies and Conditions

The Organizer

True North Heli-Skiing Ltd. (hereinafter called TNHS) is the licensed operator for all packages and activities offered by Northern Escape Heli-Skiing (NEHS), which is the organizer of all packages described in this brochure. The travel agency representing NEHS is only a mediator authorized for encashment.

Registration, Deposit and Payments

Due to the nature of this vacation, commitments must be made well in advance of your package commencement with us. Therefore, NEHS requires a deposit of \$1,200 for 5 and 7-day packages, \$900 for 3 and 4-day packages and \$2,000 for all private packages which must be received by Northern Escape Heli-Skiing or your travel agency within 10 days of confirmation of your reservation. All payments are payable to Northern Escape Heli-Skiing or to your travel agency.

Payment of the balance of your reserved package is due 12 weeks prior to the commencement of your package. Reservations may be cancelled without notice to the guest if full payment has not been received by NEHS on the due date. For bookings made less than 12 weeks prior to the package commencement, the full package price is due at the time of booking.

Deposits may be made in Canadian dollars by cash, cheque, bank draft, bank wire or credit card. Final payments may also be made in Canadian dollars by cash, cheque, bank draft or bank wire, however final payments made by credit card are subject to a 3% service fee.

Cancellations

If it becomes necessary for you to cancel your reservation, we require written notification by registered mail. All deposits for cancellations made more than 12 weeks prior to the package commencement date are NON-REFUNDABLE and will be retained by NEHS.

For cancellations made less than 12 weeks prior to the package commencement date, the total package price is due in full and is NON-REFUNDABLE. If the cancelled reservation can be re-sold to another guest that assumes the contractual obligations, and only if the cancelled space is still available, a change of reservation fee of \$250 will apply.

Refunds

All packages are sold in units beginning and ending on a specific date. No refund is given, in whole or in part, for unused days due to late arrival or early departure. In addition, no refund is given for any unused portion of your package due to poor physical fitness, skiing/boarding ability, illness or injury. There is no refund if you choose not to participate in any activity or to return to the lodge early. Your vertical each day, whether by Heli or by Snowcat back-up, is cumulative and will be posted for you to keep track of. Northern Escape Heli-Skiing reserves the right to cancel any package at any time. FULL REFUNDS will be given if this is the case.

Extra Vertical or Refund – Regular Classic Package and Elite Package

Extra vertical is available at \$152.00 per 1,000 m (\$46.00 per 1,000 feet). If due to poor weather or mechanical breakdown only, you are unable to ski/board the vertical guaranteed in your package (see table below), Northern Escape Heli-Skiing will refund \$152.00 per 1,000 m (\$46.00 per 1,000 feet) for the unskied/boarded portion of your package.

Vertical Refund – Unlimited Vertical Option

If for any reason you are unable to ski/board the guaranteed vertical in your Unlimited Vertical Option (see table below), you will be credited toward your next trip with us at \$152 per 1,000m (\$46 per 1,000 feet) for the unskied/boarded portion of the Unlimited Vertical Option. All credits are non-transferable and valid for a period of two years.

Flight Time Refund - Private Packages

Private Packages have a minimum guaranteed flight time of 1 hour per day averaged over the package duration. If due to poor weather or mechanical breakdown only, you are unable to fly the minimum guaranteed flight time included in the Private Package, Northern Escape Heli-Skiing will refund \$215 per 0.1 hour for the unused portion of your package.

	3 DAY	4 DAY	5 DAY	7 DAY
Classic Package	10,300 m (34,000 ft)	14,000 m (46,000 ft)	17,000 m (56,000 ft)	24,350 m (80,000 ft)
Elite Package	10,300 m (34,000 ft)	14,000 m (46,000 ft)	17,000 m (56,000 ft)	24,350 m (80,000 ft)
Unlimited Vertical option	15,850 m (52,000 ft)	21,000 m (69,000 ft)	26,200 m (86,000 ft)	36,500 m (120,000 ft)
Private Package	3 hours	4 hours	5 hours	7 hours

Exclusion of Liability and Assumption of Risks

Please read carefully. Wilderness skiing and snowboarding involve risks, dangers and hazards in addition to those normally associated with downhill skiing and snowboarding at a ski area. These risks, dangers and hazards are outlined in our Release of Liability, Waiver, of Claims, Assumption of Risk and Indemnity Agreement, a sample of which is reprinted within this booklet. All guests are requested to read and required to sign this agreement before participating in our program. This agreement will affect your legal rights should you be involved in an accident. Copies of this agreement are also available from our office and online at www.nhelisking.com.